WILLIAM & MARY

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A NEWSPAPER FOR FACULTY, STAFF AND STUDENTS

THURSDAY, APRIL 29, 1999

Duke Award To Honor The 'Backbone' Of Arts And Sciences

n individual described as "the backbone, the memory and the core of our academic offices" has been named recipient of the Charles and Virginia Duke Award for outstanding service to the College of William and Mary. Betty Sandy, assistant to the dean of the faculty of arts and sciences, will receive the award at a ceremony May 3. She will also be recognized during commencement on May 16.

The Duke Award recognizes exceptional devotion to William and Mary by a non-student, noninstructional faculty employee and carries with it a \$5,000 prize and a plaque. A committee of College staff members, administrators and faculty chose Sandy from a pool of 24 people nominated by members of the College commu-

Originally from Blacksburg, Va., Sandy has served the College for nearly 27 years. First working as a budget analyst and then as an enrollment services specialist, Sandy became assistant to the dean in 1984. In this capacity, she is responsible for monitoring the budgets for more than 30 academic units and the dean's office as well as overseeing all personnel fileshiring, promotion, leave, retirement and resignation—for more than 400 faculty members.

"Betty Sandy is the role model for the academic administrator," said Geoffrey-Feiss, dean of the fac-

ulty of arts and sciences. "She defines the class, sets the standard."

Sandy's handling of what one nominator called a job of "mindboggling complexity" with courtesy, professionalism and unflagging determination; her deep well of integrity, love of the institution and impeccably high standards; and her competence in handling everything from budgets to vacations were all cited by her colleagues and have made her an integral part of the arts and sciences staff.

The nominating letters and endorsements gave Sandy high praise: "She is professional to the fingertips—to the point, she is absolutely unpretentious, trustworthy and reliable. She represents William and Mary at its best ... William and Mary is fortunate to have such a rare employee at its core. She deserves abundant awards and deep gratitude from us all."

Her colleagues have described Sandy as "the quintessential team player," "a fixed and sure pointa sort of North Star, the hardest working member of the office [and] dedicated to the pursuit of excellence." One writer was hesitant to tell Sandy that he wanted something done first thing Monday morning because he knew she would come to the office on Saturday to make sure it was done. Several echoed the theme of one

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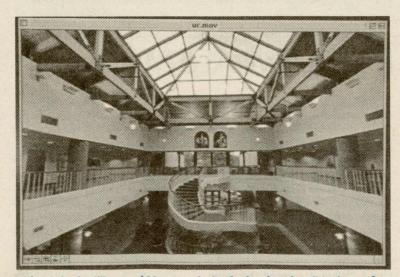
Where was Sugar Ray when the lights went out? The answerchatting with fans in William and Mary Hall. A blown circuit breaker twice interrupted an April 26 concert featuring the pop singer and the group Orgy. Sugar Ray made the most of one of the 15-minute outages and briefly joined the crowd. More than 2,800 fans, including 852 William and Mary students, attended the Monday night concert held as part of the MTV Campus Invasion, which is touring college campuses across the country.



Sugar Ray Sweetens The Hall A power interruption couldn't dampen the grooves of Sugar Ray. At right, DJ JS-ONE with

the MTV Campus Invasion gives freshman Katrina Jones a lesson in mixing music.

Yahoo! Lists W&M Among Most Wired Colleges



Yahoo! cited William and Mary's web site for its virtual reality views of the campus and its buildings, including the University Center.

he College of William and Mary is ranked among the nation's top 100 "wired" institutions, according to the Internet magazine Yahoo!

The magazine annually surveys national colleges and universities to determine the extent to which each of them provides its students and faculty access to the Internet and integrates high technology into instruction and research. William and Mary is ranked in the top 15 percent of the 571 universities and colleges surveyed.

"The second-oldest college in the nation is high-tech," proclaimed Yahoo!'s editors. The survey revealed that 90 percent of William and Mary's residence-hall rooms are wired for network opera-

"The College has been investing steadily over the last few years in information technology, and our efforts are rewarding our students and faculty," said Provost Gillian Cell. "Technology is being used more and more often to enrich classroom and laboratory instruction, but at William and Mary it will never replace the personal student-faculty relationships, which we believe are indispensable to the learning process."

This year, the College became one of the first to use the Internet to conduct face-to-face educational teleconferences between stu-

dents in international locations. Professor Tomoko Hamada is teaching an anthropology course to students at William and Mary in Williamsburg and Keio University in Japan, while Associate Professor of Business Administration Todd Mooradian is teaching business marketing to students at the College and at Aoyama Gakuin University, also in Japan.

Last year, William and Mary became the first institution in the nation to host an all-live Virtual Visit for incoming students. A repeat performance of the program this year attracted some 1,000 young people and their parents.

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History Repeats Itself With Two More Awards For Morgan's Slave Counterpoint

hilip Morgan, editor of the William and Mary Quarterly and professor of history, continues to receive the highest commendations in the field of history. This month, Morgan received two more awards for his book Slave Counterpoint: Black Culture in the Eighteenth-Century Chesapeake and Lowcountry, published last year for the Omohundro Institute of Early American History and Culture by the University of North Carolina Press, Chapel Hill.

On April 14, Columbia University President George Rupp presented Morgan Columbia's Bancroft Prize at an awards dinner in New York City. The Bancroft Prize, one of the most prestigious peer

review awards made in the field of American history, is awarded annually to exceptional books of American history-including biography-and diplomacy.

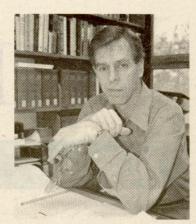
Slave Counterpoint is the fifth book published by the Omohundro Institute to win the prize, established in 1948. Most recently, James H. Merrell's The Indians' New World, published by the Institute in 1989, received the Bancroft Prize in 1990.

"Phil Morgan's book continues the Institute's tradition of publishing works of uncompromising excellence," said Ronald Hoffman, director of the Omohundro Institute. "Such a record of achievement—one that is unsurpassed in

the field of academic publishingwould not be possible without the unwavering support of the Institute's two sponsors, the College of William and Mary and the Colonial Williamsburg Founda-

On April 23, the Organization of American Historians awarded Slave Counterpoint the Elliott Rudwick Prize, which recognizes a book on the experience of racial and ethnic minorities in America. The same day, Morgan was in Los Angeles for the Los Angeles Times Book Prize awards ceremony. Slave Counterpoint was one of five finalists in the history

Almost two decades in the



Philip Morgan

making, Slave Counterpoint has received outstanding reviews and won numerous awards in the nine months since its publication.

by Amy Ruth

May Day Event To Celebrate 300-Year Association With City

or three centuries, the fate and fortune of William and Mary and the City of Williamsburg have been inexorably intertwined, creating a history that is as much a part of one as the other. The College will celebrate this historic association, and the city's 300th anniversary, in a May Day celebration Saturday, May 1, from 10 to 11 a.m. in the Wren Yard, facing Duke of Gloucester Street. The public is invited to at-

A traditional spring holiday of renewal, May Day played an important role in both the College's and the city's formative years. In April 1699, colonial governor and College patron Francis Nicholson announced a day of rejoicing to be held at the College on May 1. Public officials and other distinguished guests were invited, and five Grammar School students were chosen to give orations showcasing the College. The May Day celebration of 1699 was attended by Gov. Nicholson, members of the House of Burgesses, the College's trustees and College President James Blair.

"It was an opportunity both to celebrate the launching of the College and to advance the relocation of the capital from Jamestown," said Thad Tate, professor emeritus of history and co-author of The Col-



The first May Day at William and Mary took place in 1699. In this recreation, Colonial Williamsburg interpreters read from the facsimiles of the original Latin orations.

lege of William and Mary: A History.

Simultaneously, Gov. Nicholson drafted a plan for the city, placing the College at one end of a main street, and a new capitol at the other end. Soon after, the colonial capital was moved to Williamsburg.

"James Blair and Nicholson had realized their objective of linking William and Mary with a new

'metropolitan' center for Virginia," said Tate. "The plan both symbolized and helped the actual achievement of the political and cultural integration of the College, the local community and the provincial structure."

The roots of the College's contemporary May Day event reach back 300 years. As in 1699, public officials, members of the Board of

Visitors and the College and city communities have been invited. Remarks will be delivered President Timothy Sullivan and Williamsburg Mayor Jeanne Zeidler.

"In honoring the City of Williamsburg on the 300th anniversary of its founding, we at the College pause to celebrate a shared history that has shaped Virginia and the nation," said Sullivan. "Over the course of three centuries, we have together created a

community that beckons visitors, students and others from across the globe. In the same spirit of amity, we enter our fourth century in pursuit of continued collaboration and success.'

In the tradition of their 17thcentury counterparts, five William and Mary students, dressed in academic robes, will present brief speeches, each exploring one aspect of the town-and-gown relationship and referencing the 1699 orations. The students were selected after a lengthy application and interview process and for five months have been preparing their remarks with guidance provided by faculty mentors.

The 1699 orations, delivered in Latin, promoted the pursuit of knowledge, detailed the value of a classical education obtained in the colony rather than abroad, and encouraged public support of the College. One oration in particular visualized a closely linked College

"The third address fixed especially on the need for study to take place in the setting of a good town, a place of 'business' and 'action,' not in a more remote corner of the world," said Tate.

Saturday's student orators are senior Elizabeth Burling, doctoral candidate Sharon Sauder, sophomores Kristin Zech and Jason Sibley and junior Mayur Patel. Faculty mentors guiding the research efforts are Associate Professor of History James Whittenburg; Ginny McLaughlin, dean of the School of Education; James Pinckney Harrison Professor of History Rhys Isaac; Professor of Economics Clyde Haulman; and Associate Professor of Government Clay Clemens.

by Amy Ruth

Model Congress Shows High Schoolers How Laws Are Made

aking law, conventional wisdom goes, is like making sausage-you don't want to look too closely at the process. But thanks to the government department, 150 Peninsula High School students had a chance to experience the law-making process first-hand when they attended a Model Congress earlier this month. Accompanied by several teachers and led by 50 College students who acted as committee chairs, rules

committee members and parliamentarians, the students proposed, debated, amended and voted just like members of the House of Represen-

Larry Evans, associate professor of government and co-organizer of the first annual Model Congress, laid the ground rules for the assembly. Students were divided into committees and assigned to the Green House or the Gold House. Proposed bills ran the

gamut of national interests and each committee had seven to 10 bills to consider on day one.

"You may get bogged down and vote on only three bills today. Don't proceed too quickly; think about the bills, related bills or proposals that might flow from them, or amendments that could strengthen the bill or help get it passed," Evans said.

The committees broke out into meeting rooms and the action began.

Sophomore Kristin Zech chaired the Economics and Government Operations Committee on Friday and witnessed a metamorphosis. As introduced, a debt reduction act contained only one provision to reduce the national debt. "Within one hour the students had already begun to formulate a more extensive plan," she said. "When I entered the room on Saturday, I found an elaborate

plan covering the entire chalkboard that would address the U.S.'s financial situation."

A Committee on Elections discussion focused on political action committees (PACs), election funding and protecting small business

Chris Coppinger of Walsingham Academy argued, "Corporations realize that by lobbying and

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makingheadlines



\$600,000 Endowment Established To Fund **Andrews Fellowship In American Politics**

Former Virginia Senator Hunter B. Andrews (second from right), his wife Cynthia and two of their grandsons, Cabell and Hunter Perrot, were on hand in William and Mary's James Blair Hall on April 15 for the unveiling of a plague marking the establishment of an endowment for the Hunter B. Andrews Distinguished Fellowship in American Politics. Some \$600,000 was contributed by the former senator's friends and associates to form an endowment to enable the College to bring to campus politicians, journalists and scholars of American politics. One fellow a year will be in residence on campus for up to one week, meeting with students and participating in classes.

First Andersen Fellowships Awarded

Seniors David LaRochelle and Daniel Block have each been awarded an Andersen Consulting Fellowship in Computer Science.

Recently created by the consulting firm Andersen Consulting, LLP, and awarded for the first time this year, the merit-based fellowship provides tuition for an economics major to complete the College's one-year master's program in computer science. One fellowship will be supported directly by Andersen funds, and one will be supported directly by funds from the computer science

Both LaRochelle and Block are double majors in economics and computer science. As a graduate student, Block plans to specialize in computational operations research, and LaRochelle will pursue a broad-based program to gain greater insights into the various aspects of computer science.

The Andersen Consulting Fellowship will be awarded annually each spring for the next five years, and the computer science department may again award more than one grant in one year if there are multiple wellqualified applicants. Applicants must be senior economics concentrators with the equivalent of a minor in computer science, which includes two graduate-level computer science classes.

Andersen Consulting has a long-standing relationship with the College and has endowed several programs in the School of Business.

Watch For Parking Changes During Move-Out

To facilitate student move-out and to protect the campus, parking changes will be made around campus between May 10 and May 17. During this period, a number of faculty/staff and resident parking spaces will be reserved for student move-out. All of these spaces will be marked with signs reading "Loading Zone for Move-Out-1 Hour Limit." For more information, contact Mark Gettys at 221-2435.

campus news

Of Character And Commitment

Former city mayor to be honored for service to community

lthough he was born on the Mississippi and raised on the Ouachita, Trist McConnell calls the James River home. And that's a lucky thing for Williamsburg, which for more than 40 years has benefited from McConnell's legendary enthusiasm and vision. For those qualities, the former Williamsburg mayor has been named the 1999 recipient of the Prentis Award, annually presented by the College to a leader who has made significant contributions to the life of the community.

"It is most fitting that the Prentis Award go this year to the man who has planned and led this city toward the 300th anniversary of its founding," said President Timothy Sullivan. "Trist's mark on this community can be seen in many places, but certainly his signal achievement is preserving Williamsburg's unique character while developing a strong, diversified economy. Balancing the competing demands of this equation is truly a difficult act."

Sullivan will present the award to McConnell on May 4 at 5 p.m. in the Great Hall of the Wren Building. Named for one of Williamsburg's earliest merchants, the Prentis Award was presented last year to Stella Neiman and newspaper columnist Frank Shatz.

McConnell's most visible service to Williamsburg began in 1988, when he was elected to the city council, and continued in 1992 and 1994, when he was elected mayor. But his leadership in the community has much deeper roots, which actually reach back to 1959, when he, his wife Helen and their family moved from Yorktown to Williamsburg.

"Helen and I had four children, and we therefore had a natural interest in the schools. I became president of the PTA at James Blair, and later president of the PTA Council," said McConnell. From there he branched out into leadership positions on the Public Library Board and the Friends of the Public Library.

As rewarding as these endeavors were, McConnell's overriding concern was the quality of life in Williamsburg, and during the 1980s he became involved in the Regional Growth Commission.

"The College was quite active in this commission, which was formed of seven members each from Williamsburg, James City County and York County, under the leadership of former College administrator Stan Brown. The commission foresaw many of the issues that would accompany growth, and we tried to design legislative remedies, but they ultimately were not implemented by the General Assembly," recalled

Still the commission launched a dialogue on the benefits and liabilities of growth that continues to this day in the deliberations of the Crossroads Williamsburg planning group.

"The College has always played a vital role in the affairs of the city, and I hope that we can work together to instill pride in future generations, so that the people who come after us will care as much about Williamsburg as we do," said the former mayor, who also lists a move toward open government as one of his prime achievements.

"People have to be involved for government to work. We began a movement toward open government when I became mayor that included televising council meetings, holding more public hearings and taking some of our meetings right into neighborhoods," noted McConnell.

That same open style has characterized his planning of the 300th anniversary of the founding of the city, a year-long, multifaceted celebration which has events that can entertain and enlighten everybody. Many of the activities highlight the city's proud heritage, but McConnell is also determined that the celebration will leave a legacy for the future as well.

"We are establishing the **Greater Williamsburg Community** Trust, which is designed to improve our quality of life, especially in the cultural and educational areas. We want people to know that they can contribute to the trust at any level, and assist the development of a better community," said the former

McConnell's service as chair of

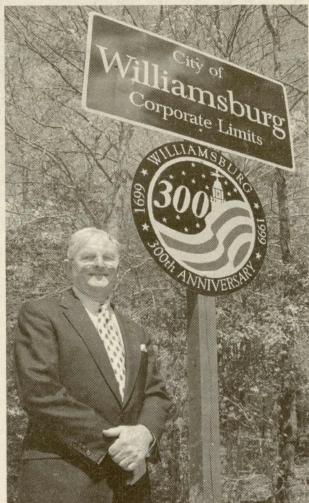
the tercentennial celebration is the culmination of more than 55 years of public service, which began when he was graduated from Tulane University with a degree in electrical engineering and entered the U.S. Navy in 1943. Born in Memphis, Tenn., and raised in Monroe, La., near the Ouachita River, McConnell had a natural yen for water, one that was fulfilled by his service on PT boats in the South Pacific during World War II.

He stayed in the Naval Reserve following active duty, eventually completing 38 years of service and retiring with the rank of captain. His move to the Williamsburg area came as he took a civilian job with the Navy, at the Yorktown Naval Mine Depot. When he retired, he was technical director of the Naval Mine Warfare Engineering Activity, which was responsible for the reliability of the U.S. Navy's mines and mine countermeasures systems around the world.

In addition to his other public service roles, McConnell has been active in the Williamsburg Area Civic and Cultural Center Board, Chamber of Commerce, Regional Issues Committee, Coalition for Quality Growth and Rotary Club. He is a member emeritus of the board of directors of the Friends of the College of William and Mary Library, and a trustee and past lay leader of St. Stephen Lutheran

Married to the former Helen Strickler of Norfolk, McConnell has four children and seven grandchildren.

by Bill Walker



Trist McConnell's sights have been trained on preserving Williamsburg's unique character and preparing for the city's 300th birthday.

Eye Opening

onovan Maust met Tom on his first day of volunteering last summer at a Washington, D.C., health clinic for homeless men. Tom, who was HIV positive, had come to Christ House with an ugly skin infection on his feet. Despite his seeking treatment, the man inexplicably displayed hostility toward the clinic staff, including Maust.

"He complained constantly about being bothered," recalled the William and Mary junior. "I initially wondered why we were helping him if he didn't want it."

Given the man's obstinance, Maust was surprised when Tom returned for follow-up visits and eventually warmed to him. Tom took a special interest in Maust's aspirations to be a doctor.

"It was a really fulfilling experience," said Maust, who was recently selected as the 1999 Truman Scholar. "By the end of the summer, he had completely healed, and we had a connection."

Beginning with a freshman seminar on emerging diseases taught by Instructor of Biology Beverly Sher, Maust has taken an active interest in public health and medicine. In addition to his volunteer work at Christ House, Maust spent a summer working with homeless children in a Mexico City shelter and a semester in India studying issues of gender and development. This summer, Maust will return to Mexico with the William and Mary study abroad program to pursue his Monroe

Summer volunteer experiences kindle Truman Scholar's interest in public health

"My first experience in Mexico own. While we might made me realize that a lot of countries do not have anything close to countries are far different own. While we might with HMOs our big people in developing the countries are far different own. While we might with HMOs our big people in developing the countries are far different own. While we might with HMOs our big people in developing the countries are far different own. While we might with HMOs our big people in developing the countries are far different own. While we might with HMOs our big people in developing the countries are far different own. While we might with HMOs our big people in developing the countries are far different own. While we might with HMOs our big people in developing the countries are far different own. While we might with HMOs our big people in developing the countries are far different own.

made me realize that a lot of countries do not have anything close to the social welfare network that we have in the United States," said Maust, an international relations concentrator with a 3.98 grade point average. "The health concerns for people in developing

countries are far different from our own. While we might find dealing with HMOs our biggest concern, people in developing countries often don't have basic health care."

For his Truman Scholar application, Maust developed a public health policy for Mexico to use in dealing with its growing tuberculosis problem. In his proposal,

Maust calls for the wider application of a World Health Organization (WHO) program called the Directly Observed Treatment, Short-course (DOTS). According to Maust, the major pitfall of conventional approaches to treating TB is that health care providers do not ensure that those infected take all their medicines. As a result, the

illness continues, antibiotic resistance may develop, and the disease may spread further.

Under the DOTS strategy, health care providers closely monitor infected patients to ensure they follow the prescribed treatment regimen. In developing countries where the program has been used for TB, cure rates of up to 95 percent have been achieved.

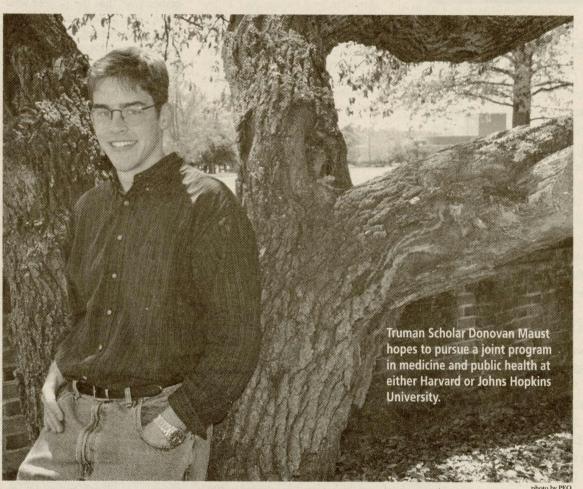
"The success of programs like DOTS," said Maust, "shows that even the poorest countries can control many diseases with only modest additional expense and guidance from the WHO."

As a Truman Scholar, Maust will receive \$30,000 to support graduate studies in public service. The Harrisonburg, Va., native hopes to pursue a five-year joint degree in medicine and public health, possibly at either Harvard or Johns Hopkins University. His long-term plans include working as a doctor in India or Mexico and ultimately with the WHO or a nongovernmental organization involved in public health in developing countries.

"By going into public health, I see an opportunity to fill a need, especially in the development of health care delivery systems in developing countries," said Maust.

In addition to pursuing summer service opportunities, Maust has volunteered as a tutor at Toano Middle School and is a member of the William and Mary Choir and the Gentlemen of the College.

by Poul E. Olson



commencement

Grads: 'Come To The Edge'

Student grad speaker to assuage fears of the future

aura Pinnow knew in her junior year that she wanted to speak for the Class of '99 at commencement. But she didn't know exactly what she would say to her fellow graduates until she read "The Edge," an eight-line poem published in 1969 by Christopher Logue. As the 1999 student commencement speaker, Pinnow will share the poem's powerful message at the May 16 ceremony.

"The poem is about a man leading a group of people," Pinnow said. "He says 'come to the edge,' and the group comes up with reasons why they shouldn't. Eventually, the man persuades them and when they get to the edge, he pushes them. The last line of the poem is, 'and they flew.'"

Pinnow believes she and her classmates have been at the metaphorical edge from their first days at William and Mary.

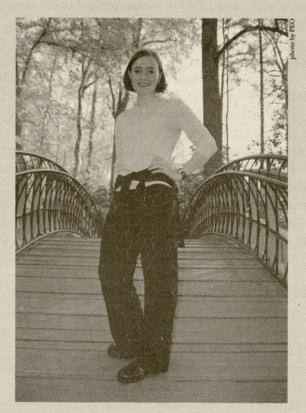
"During these past four years, each of our professors has acted like the man in the poem, calling us and encouraging us," she said. "And now, at our graduation, William and Mary, the institution, is calling us to the edge, and pushing us to take our next step."

The philosophy concentrator from Midlothian, Va., is anxious to assure her classmates that they are well prepared for what comes next in their lives. She believes William and Mary gives students a most powerful skill—the ability to handle whatever life throws their way.

"We've been given the tools that we need to succeed, and once we realize that, we can accomplish what we set our hearts and minds to," she said.

After graduation, Pinnow will study law at the University of Richmond and hopes to concurrently earn a master's degree in health administration at the Medical College of Virginia. After she has achieved her academic goals, Pinnow plans to work with a health organization such as the Centers for Disease Control or the World Health Organization.

by Amy Ruth



Poised to make the Senior Walk: Student Commencement speaker Laura Pinnow.

vims

The Fish Census

VIMS trawl survey has been tracking fish populations in Virginia waters since 1955

t's a brisk morning in early April and the Fish Hawk has just completed its last trawl of the morning in the York River offshore

from the Amoco Refinery. Calm waters have sped the survey work along this day. After methodically pulling in the net that has been dragging behind the 28-foot boat for the last five minutes, the crew watches closely as its contents spill onto an aluminum table.

This particular trawl has yielded about a half dozen different species of juvenile fish, including a 10-inchlong toadfish whose countenance resembles a creature out of the movie Aliens. While Steve Owens and Wendy Lowery of the VIMS fisheries science department sort through the catch, laboratory specialist Joy Dameron uses a magnetic pen and a sophisticated electronic board to record each species and to measure the length of a representative sample. Within minutes, the entire catch is thrown back alive and healthy and the Fish Hawk moves on to its next set of stops in the upper Chesapeake Bay. By the end of the day, the team of scientists will have measured as many as 3,000 individual fish from some 30 different species.

Since 1955, the Virginia Institute of Marine Science has regularly monitored the abundance and health of fish in the bay and its attendant rivers. Data collected by the trawl survey, which is used by marine scientists and a variety of regulatory agencies for the development of management policies, is the longest running and most comprehensive historical record of fish populations in the bay and its rivers.

Over the decades, natural population fluctuations have been recorded in most of the nearly 100 species of fish that the trawl survey

"If we see a change in the population of a fish species, it doesn't necessarily mean something is wrong," explained marine scientist supervisor Patrick Geer, who heads the trawl survey under Professor of Marine Science Herb Austin. "With the long-term database that we have accumulated, we can put the change in perspective and sometimes see that it is part of a cycle."

Technology has enhanced the efficiency of the trawl survey immensely since 1989, when rulers for measuring the fish were replaced by the electronic boards and computers. Under the modern system, survey data can be available for analysis soon after it is collected.

"Everything had to be handentered into the computer before the electronic boards came along," said Geer. "Sometimes we would have data backlogs as long as a

The availability of timely survey data ensures that potential environmental and man-made hazards to fish populations can be identified quickly and an appropriate management response mounted, according to Geer.

In addition to the electronic boards, the efficiency of the trawl survey was also improved with the acquisition of a new boat in the early 1990s specifically designed for trawl survey work.

Having the best boat and high-

tech gear, however, can't substitute for the experience that the 12-member survey team brings to bear on the backbreaking work. Geer said the commitment of this group, which includes two graduate students, makes it possible to complete the monthly surveys in as few as eight days.

Surveys typically begin at dawn and can run as late as 7 p.m. in the summer. Up to 17 trawls are run daily among 130 stations in the bay and the James, York and Rappahannock Rivers. With the exception of the 36 stations that have been consistently surveyed since 1955, most have been added since the late 1980s. The weather generally determines when and where the Fish Hawk will go on a particular day.

The Global Positioning System guides the Fish Hawk to each of the stations, which are chosen for

the depth of the water at the site. Typically deployed for five minutes at each station, the trawl net is designed to catch primarily juvenile or young fish. The method provides scientists a way to assess not only the existing abundance of fish populations, but also how



A toadfish was among the fish counted and measured in a recent trawl in the York River near Gloucester Point. Joy Dameron, a member of the survey, holds its powerful jaw shut while she measures the bottom-dweller's length.

individual species might fare years down the road.

"In layman's terms," said Geer, "if you know how many kids are in kindergarten, then you can estimate how many may graduate 12 years from now."

In addition to counting and measuring the fish, the trawl surveyors monitor water quality at each of the stations, documenting water temperature, salinity and levels of dissolved oxygen-conditions that affect the vitality and abundance of fish populations.

While the significance of the trend is not yet understood, the trawl survey has recorded a modest rise in water temperature over the last five years, corresponding closely to similar increases in global temperature.

Last year, expanding further the comprehensiveness of the survey, VIMS added invertebrates, such as crabs and shrimps, to the litany of fish it tracks. The move indirectly led to the unexpected discovery of a mollusk—the Asian Rapa Veined Whelk-that had never before been seen in Virginia waters. Destructive to clams and other bivalves, the mollusk had apparently been introduced when a ship discharged its ballast water into the bay.

"It was clearly a major find," said Geer. "This was an animal that we knew shouldn't be here."

by Poul E. Olson

WILLIAM & MARY **NEWS**

The next issue of the William & Mary News will be published on Thursday, May 27. Deadline for submission of items is 5 p.m. on Friday, May 21, although submissions before the deadline are encouraged. Call 221-2639 with any questions or concerns. For information about classified advertising, call 221-2644. Ads are only accepted from faculty, staff, students and alumni.

The William & Mary News is ued throughout the ve ulty, staff and students of the College and distributed on campus. It is also available on the World Wide Web at http://www.wm.edu/ wmnews/wm_news.html.

News items and advertisements should be delivered to the News office in Holmes House, 308 Jamestown Rd. (221-2639), faxed to 221-3243 or e-mailed to wmnews@mail.wm.edu, no later than 5 p.m. the Friday before publication.

Poul E. Olson, editor Marilyn Carlin, desktop publishing C. J. Gleason/VISCOM, photography

Stewart Gamage, vice president for public affairs

Bill Walker, Amy Ruth and Ann Gaudreaux, university relations Kelly Gray, proofreader



Steve Owens and Wendy Lowery pour the contents of a trawl onto a table for sorting. At right, Joy Dameron records water temperature and salinity at the station in the York River.

Swem Library Exhibit Honors City's 300th Birthday



On display at Swem is this 1836 watercolor by Thomas Charles Millington, which shows Duke of Gloucester Street near Bruton Parish Church.

In celebration of Williamsburg's 300th anniversary, Swem Library has opened a new exhibit in the lobby on the first floor focusing on the city during the 19th century. Titled "Three Sites: Three Centuries of Williamsburg," the exhibit includes manuscripts, photographs and rare books from the Manuscripts and Rare Books Department and the University Archives and portrays Williamsburg as an active small Southern town that suffered during the Civil War and recovered when industrialization arrived with the railroad in 1882. Antebellum Williamsburg is characterized by interrelated activities among the College, social clubs, private schools and government institutions. Collaborative exhibits on 18th- and 20th-century Williamsburg are running concurrently through December 1999 at Colonial Williamsburg's Rockefeller Library at the Bruton Heights Complex and at the Williamsburg Regional Library.

College Makes Wired List

CONTINUED FROM PAGE 1.

The College is also home to Courtroom 21, the most technologically advanced courtroom in the world. The facility experiments with technology to make trials and other legal proceedings more efficient and expedient.

The Yahoo! article called special attention to the virtual reality views of the campus contained on the College's web site. It urged viewers to "check out the school's Quick Time virtual reality tours of campus buildings online."

William and Mary's web is located at http://www.wm.edu and the virtual reality images are at http://www.wm.edu/admission/video. The complete Yahoo! survey can be accessed at http://www.wiredcolleges.com.

by Bill Walker



Betty Sandy has been described as the role model for the academic administrator.

Betty Sandy: 'The Quintessential Team Player'

CONTINUED FROM PAGE 1.

department chair: "Calculating her value to the College is like measuring the worth of air in a room: one gets a fix on its importance by imagining its absence."

Mr. and Mrs. Charles B. Duke of Webster, N.Y., established the employee service a rd to honor Mr. Duke's parents, who served the College for many years in several capacities. Charles J. Duke Jr. graduated from William and Mary in 1923, was appointed to the Board of Visitors in 1926 and in 1934 was named bursar of the College and assistant to the president. His wife, Virginia Welton Duke, also played an important role in the administration, hosting and funding events for the College.

by Ann Gaudreaux

High Schoolers Learn About The Legislative Process At Model Congress

CONTINUED FROM PAGE 2.

funding PACs that will reduce the airline industry's taxes, they can increase ticket prices, increase air traffic and earn larger profits."

Marie Chalkey, also from Walsingham, countered, "Are those who choose to accept lobbying money really representing the people—the taxpayers?"

"It's difficult to get rid of soft money," said Tom Thornton from Woodside High School, "especially during presidential elections." The idea, he said, was for industries that gain from the bills in their favor to reinvest some of their profits back in society. "But taxes levied on tobacco, for example, aren't high enough to defray the cost of the medical care that is the result of using tobacco products," Coppinger said.

At the Judiciary Committee meeting, junior Marcus Hicks, president-elect of the William and Mary Student Assembly, oversaw a lively discourse on school prayer and freedom of speech issues, while the Committee on Immigration and International Relations, chaired by freshman Tom Nesbitt, thrashed out human rights amendments for the trade bill on the table.

As bills were proposed, amended and passed, they were brought to a central area where Eliza Eversole, assistant to the associate provost for enrollment, entered each bill into a computer. When both houses met on Saturday for debates and final voting, all of the students had a copy of each bill in front of them.

Other committees included Agriculture and Natural Resources, Commerce and Safety and Education and Welfare. The National Security Committee, chaired by junior Mayur Patel and freshman Jonathan Strausberg, worked on a bill to develop a deployable ballistic missile system. A bill to deny federal funding for highways to states that refused to enact stricter drunken driving laws was debated by Judiciary Committee members.

Junior Brian Mahar served as Speaker of the Green House and parliamentarian at various sessions during the Congress. Many bills that the committees marked up in Friday's sessions were debated on the floor of the House on Saturday. Students debated measures as diverse as women in the military, the death penalty and the budget.

"The Speaker's job was to control the debates," he said, "and, along with the parliamentarian, keep track of bills and amendments that students introduced."

Junior Katie Knapp acted as Speaker of the Gold House on the Congress' second day. "It was a rewarding experience for both high school students and those of us who helped out. As I stood up in front of all the members, several students stood out—making me think that one day they may be representing me."

"The students were enthused and knowledgeable," Mahar said. "I was impressed with the originality of ideas and quality of debate that they exhibited during the Congress."

The Model Congress' final event was a reception for all the students in Alumni Hall, where Rep. Herb Bateman (R-Va.) addressed the group.

Schools represented at this year's Model Congress included Grafton, Kecoughtan, Heritage, Woodside, Jamestown, Lafayette and Denbigh High Schools and Walsingham Academy. Evans and others have begun planning for a Model Congress for the spring of

"It is important to instill a sense of public service and citizenship in this country's young people," Knapp said. "I am sure that Thomas Jefferson would be proud of what we hope will be the College's new tradition."

by Ann Gaudreaux



Jennifer Campbell and Dennis Giones of Grafton High School, and Jeremiah Clarke of Heritage High School, participate in a debate on a bill proposed by the Drug Abuse and Firearms Committee.

staff spotlight

From The Help Desk To The Battlefield

Reenactments bring Civil War to life for software analyst

always thought that my mind was like listening to six AM radio stations at once," announces College software support analyst Brewer Eddy on his personal web page. Any trouble Eddy has ordering his thoughts may result from a myriad of personal interests and hobbies, which includes a passion for Civil War reenacting.

Eddy and fellow members of F Company, 21st Regiment, Virginia Volunteers, wreak havoc on the battlefield several times a year to show an assembled crowd how Civil War battles were fought.

The simulations are accompanied by all the noise and chaos of the real battles. The gun smoke "confuses the spectators and absolutely used to confound the commander, who often could not see the battle for all the smoke," said Eddy, who enlisted in the regiment almost four years ago.

Eddy and his fellow soldiers carry real muskets that shoot blanks. He said actual musket balls make "grotesque" wounds, and that the sound of gunfire deafens.

"We don't understand how they [the soldiers] could have done it, how they could have been so brave," Eddy said.

Although Eddy does not experience the frightening uncertainty Civil War soldiers endured, surprises greet him every day at the College's faculty/staff computer helpline.

"You never know who's on the phone when you pick it up," he



Brewer Eddy (center) with fellow members of F Company, 21st Regiment.

said. "That's actually one of the fun parts of the job. You never know what's going to happen next."

Eddy also likes his job of 11 years because he enjoys helping people.

He puts his people skills to work with his regiment members, too. Camaraderie helps soldiers handle wartime stress, and the members of F Company are a closeknit bunch. At night under the stars, the men discuss the Civil War and tell modern military stories. Sometimes a soldier recites poetry from memory. Such recitations were a common form of entertainment at that time, Eddy said.

"It's good to sit around a campfire and tell stories," he said.

Participation in weekend mini-wars is just half of Eddy's duties as a member of F Company. The company participates in demonstrations geared at educating the public about battle elements, such as musket handling and marching. Eddy said his company travels campaign-style, meaning each soldier brings only what he can carry, including a rubber poncho, one blanket and a tin cup.

Although the men generally carry only the bare necessities, Eddy has been known to bring along a banjo or guitar for entertainment. Making and repairing the instruments is another of Eddy's pastimes.

"I made my living for probably half of the '70s making and repairing musical instruments," he said.

The period instruments he totes into battle are as much a part of Civil War history as the regiment's uniforms.

"We even have a weaver weave material for us so it's right," Eddy said.

The reenactors are right on the mark when it comes to authenticity. Eddy carries a Bible and period reading glasses in his pocket, even while he's firing at the enemy. What he doesn't bring to the battlefield are a deck of cards and dice, because no soldier would be caught dead with them.

"They took religion more seriously than most of us do, and those are sinful things," he said.

Had he lived during the Civil War, Eddy, a native of Plymouth, Mass., would be putting his talents to work for the Union army.

"I'm about as Yankee as you can get," he said. "I'm Pilgrim stock but I wear gray."

Although he's a rebel on the battlefield, Eddy is impressed at how the Civil War unified the country.

"I think the Civil War is the crucible that made America," he said. "It's an amazing period of history."

by Molly Lohman University Relations Intern

notes

Catcher Named Collegiate Player of Week

Plumeri Park magic was strongly in force on April 18, when Tribe Catcher Brian Rogers pounded four homers in a single game against George Mason University. And that was just part of a sterling week during which Rogers hit a sizzling .533 (8-for-15), which included five home runs, 11 RBIs and nine scored runs.

For that performance, the Tribe catcher was named collegiate baseball Player of the Week by *Collegiate Baseball*. For the year, Rogers is hitting at a .345 clip, and he leads the team with 11 homers, 44 walks, and an onbase percentage of .508. His 51 RBIs rank second on the team. How about that, sports fans?

Professor, Alumnus And Three Tribe Athletes Among 41 PBK Inductees

A faculty member, an alumnus and three Tribe athletes are among 41 individuals to be inducted into the Alpha Chapter of Phi Beta Kappa on May 14. Professor David L. Holmes is PBK's 1999 faculty inductee. Novelist Chris Bram '74, who is on campus this spring as a writer-in-residence, is the alumni inductee.

Students include Tina Creekmore, a member of the women's gymnastics team, and Erik Musiek and Geoff Williamson of the cross country and track and field teams. Also to be initiated are Rolla Nabih Abdul-Khalek*, Kutay Omer Alper, Sarah Todd Beavers*, James Henry Brashears, Carrie Sutherland Callis*, Jennifer Ruth Cheek, Marianna Hope Childress, Sebastian Matthias Csaki, Kerry Lillya Greenhill*, David Lee Gunton*, Melinda Sue Hagaman, Leeann Louise Hinkle*, Gayle Catherine Holt, Dana Ruth Horning, Chi-Feng Hsieh, Courtney Anne Judd and Ariel Elizabeth Kaplan*. Also, Banumathi Kuppusami, Karin Kristine Larson*, Kevin Raymond Leonard, Elizabeth Vaughan Ludlow*, Dragos Mandruleanu, John Sullivan McArter*, Megan Dow McPhee, Stephanie Michelle Morrison*, Diane Margaret Nolan, Jennie Elizabeth Ott, Kristen Juliana Rhode, William Bourchier Siesser, Erica Kristen Smith, Bao Luong Trang, Jeffrey Alan Troy, Philip Alexander Walsh, Mary Elizabeth Wilson*, Jillian Kate Woolard and Jill Elizabeth Zabloski. *Monroe Scholar

In Memoriam: Clarence Maze Jr.

Clarence Maze Jr., president emeritus of Richard Bland College, died on April 24. A graduate of Glenville State, West Virginia, and Indiana Universities, Maze taught in Nigeria through Ohio University and at the University of Tennessee. In 1975, he became the second president of Richard Bland and led the institution through 21 years of academic, physical, and social progress and retired in 1996. During his tenure, enrollment at the two-year school doubled. He raised endowment funds and oversaw the creation of the Richard Bland College Foundation. Maze is survived by his wife, his mother, two sons, three sisters, and one brother.

Staff Team Captures Intramural Crown

A team comprising William and Mary staff members beat a freshman squad from Monroe Hall 14-7 to win the 1999 Intramural Recreational Sports Spring Softball Tournament (B-League) on April 10. The team, dubbed "William and Mary Staff," included Officer Pedro Jones from Campus Police, Facilities Management workers John Burcher, Matt Trowbridge, Gil Stewart and Avery Vaughan and Residence Life Staff Jerry Roeder (team captain), Dave Jones, Matt Gregory and Phil Walsh.

For more information about the Intramural Rec Sports program, call 221-3310.

campus news

CWA Supports Little Theatre Renovation

he recent renovation of the Little Theatre in the Campus Center basement is another College-community success story. Initiated by the Christopher Wren Association (CWA), a lifelonglearning program affiliated with the College, the renovation was completed in the summer.

The CWA gave the College approximately \$28,000 to help renovate the theater, and the College contributed between \$6,000 and \$7,000.

Improvements centered on upgrading rather than expanding the current structure. Contractors

replaced the lights, ceiling and floor and installed new sounddeadening carpet material on the back wall.

The renovation was initiated with students in mind, and many campus groups are now enjoying the newly improved theater. The University Center Activities Board, Mystic Theatre, sororities and other organizations hold meetings, social events and seminars in the space.

"CWA members feel good about the theater being improved so students have access to a nicer place," said Professor Emeritus Wayne Kernodle, who co-founded the CWA in 1991 with his wife, Ruth.

Mark Constantine, director of student activities, called the construction a win-win situation.

"It was a perfect example of a community and town-gown relationship that benefited everybody," he said. In a dedication ceremony last fall, Vice President for Student Affairs Sam Sadler presented a plaque that hangs on the Little Theatre wall honoring the Kernodles.

by Molly Lohman University Relations Intern

Calendar

Any member of the College community may submit an item about an upcoming event at the College. All information must be provided in writing via campus mail to the *William & Mary News* Office, Holmes House, 308 Jamestown Rd., by Friday, May 21, e-mailed to wmnews@mail.wm.edu or faxed to 221-3243. Items may be edited for clarity or length. Call 221-2644 for more information.

Today

Senior Spring Day, 3-6 p.m., Alumni House. 991-1849

Spring Concert: William and Mary Choir, Women's Chorus and Botetourt Chamber Singers, under the direction of James Armstrong 8 p.m., Phi Beta Kappa Hall. Call 221-2674 for tickets and 221-1085 for information. \$5 general admission, \$2 students. Proceeds to benefit choir's upcoming tour.

April 30

Bell Ringing for Graduating Students, 10 a.m.-6 p.m., Wren Building. 221-1236.

End of Classes Bash: featuring games, bands and food. Afternoon, Sunken Garden. 221-1849

Author's Reception for Vice Rector J. Edward Grimsley '51. 3:30-5:30 p.m., College Bookstore.

Book Signing: Scott Nelson, assistant professor of history, will sign copies of his newly published book *Iron Confederacies: Southern Railways, Klan Violence and Reconstruction.* 4 p.m., Botetourt Gallery, Swem Library. 221-3060.

May 1

Senior Recognition Reception: sponsored by the Office of Multicultural Affairs. 6 p.m., Tidewater Rooms A and B, University Center. 221-2300.

May 1-2

Back Country Medicine Course: designed for leaders and teachers of outdoor classes. Participants receive a two-year certification. \$95, but \$85 for College community. For information, call Sylvia Shirley at 221-2787.

May 4

Colloquium: "Guile, Scrutiny and Credibility in Late Colonial Portraiture," David Steinberg, Omohundro Institute of Early American History and Culture. 4:30 p.m., Bruton Heights School Education Center at Colonial Williamsburg, 301 First St., Room 117. 221-1114.

May 7

End-of-Year Concert: The Stairwells. 8 p.m. Wren Courtyard. 221-6013.

May 11

Hourly and Classified Employees Association (HACE) general meeting: salad luncheon, \$2.

Noon-1 p.m., Leadership Hall, Alumni Center. 221-2741.

Faculty Assembly meeting, 2 p.m., Blow Board Room. Note change of time. 221-3916.

May 14-16

Commencement Weekend: Highlights include: May 14: Concert by the Virginia Symphony, "Music of the Night," 7:30 p.m., William and Mary Hall. May 15: Baccalaureate Service, 9:30 a.m., William and Mary Hall. President's Reception for graduating students and Honorary Degree Recipients, 2-4 p.m., President's House and Wren Yard. Concert by the William and Mary Choir, 4 p.m., Trinkle Hall, Campus Center. Senior Class Candlelight Ceremony, 9:30 p.m., in front of Wren Building. Senior Class Reception, 10:15 p.m., Wren Courtyard. May 16: "Walk Across Campus." 11:45 a.m. Commencement, 1 p.m., William and Mary Hall.

For a complete listing of events, call 221-1235.

deadline

May 1

May 1: **NEH Fellowships.** Guidelines available at http://www.neh.fed.us/html/guidelin/fellowships.html. 221-3485.

rec sports

May 5

Day Spa: Massages. Sessions are \$5, \$10 and \$15. Sign up at Rec Center or call 221-3310 to make an appointment.

sports

April 30, May 1

Baseball vs. UNCW, both at 4 p.m. April 30 game is a double-header.

May 8

Baseball vs. George Washington, 4 p.m.

exhibitions

Through May 21

"Henry Coleman: Drawings and Paintings."

"Stilllife," by Jennifer Levonian, is among 10 pieces of artwork chosen this year for the President's Collection of Student and Faculty Art. The pieces will be on display in Andrews Hall, Swem Library and the University Center through commencement weekend, after which they will be displayed in public locations around campus. Begun in



1993, the President's Collection is supported by an endowment fund that allows for several Purchase Awards each year to graduating art majors. For more information, call Valerie Hardy at 221-2268.

Purchase Award Winners On Display Through Commencement

Through June 30

"Recent Acquisitions of Contemporary American Art."

Through Aug. 15

"Facing the Past: Portraits from the Permanent Collection."

The exhibitions above are on display 10 a.m.-4:45 p.m. weekdays and noon-4 p.m. on weekends at the Muscarelle Museum.

Through Dec. 31

"Three Sites: Three Centuries of Williamsburg." See note on page 6.

This exhibition is on display on the first floor of Swem Library during library hours. Call 221-INFO and press 1.

looking ahead

June 6-11

21st Annual Summer Institute on College Teaching, sponsored by the Virginia Tidewater Consortium for Higher Education. Cost: \$650. For information, call 683-3183, e-mail Igdotolo@aol.com or visit the web site at www.vtc.odu.edu.

community

May 1-2

City of Williamsburg 300th Anniversary Celebration: Commemorative ceremony recalling historic events of May Day 1699 (May 1). 10 a.m., Wren Building.

"A Celebration in Song," a special nine-hour concert featuring 25 groups. 1-10 p.m., William and Mary Hall. Tickets (\$15 for adults and \$3 for children and students) may be purchased at the William and Mary Hall ticket office. 873-7333.

May 2

Lecture: James Spady, doctoral candidate in American studies, will speak on the history of the area, 1675-1725. 3 p.m., Williamsburg Regional Library Theater. 253-7801.

May 18, 25

Concert: Williamsburg Symphonia and the Williamsburg Choral Guild. 8:15 p.m., Phi Beta Kappa Hall. Tickets will be \$35, \$32, \$16 (\$8 for children, students with ID) at the door.

classified advertise ments

FOR SALE

Country home with Williamsburg address. Partially wooded 10 acres in James City County with 1,600-sq.-ft. ranch house. 3 BRs, 2 baths, 32'x16' workshop, 40'x18' garage/barn. Pasture for horses or orchard. \$185,000. Call 221-2386.

Futon, solid oak, mattress with cover, 2 large matching pillows. Excellent condition. \$250. Call 253-7587.

Dining room table + 2 leaves (seats 8) and 4 chairs, \$125. Double bed mattress, box and frame, \$100. Kitchen table with 4 ladderback chairs, \$75. Navy floral loveseat (worn), \$25. Bookcase, \$25. Two-drawer filing cabinets, \$20 ea. Coffee table with brass trim, \$15. Call 565-3964 and leave message.

88" Chippendale-style sofa with rolled arms and curved legs. Antique white upholstery. Very good condition. \$400. Call Chase at 229-7263.

Sheridan-style dinner table with leaf, brass feet, custom pad; chairs optional; \$295. Craftsman 5 HP industrial class chipper/shredder; best offer over \$300. Child's metal crib frame, no mattress, \$35. Djembe drum, good condition, \$100; Tabla set, \$100. Call 221-3911 and leave message.

Schwinn recumbent stationary exercise bike. Very comfortable seat, adjustable resistance. Bike computer measures speed, time, distance and calories. Excellent condition. \$125. Call Dave at 221-3853.

Small model of Big Green Egg smoker/barbecue—ceramic kiln-fired Kamado cooker with 13" grill top. See product information at www.biggreenegg.com. Selling to purchase large model. Asking \$175. Call 599-6326.

Doctoral academic gown, black with light blue velvet lapels. Tall man's 42-44. Mortarboard hat and hood of light blue velvet (education). Perfect condition. \$75. Call 229-0333.

FOR RENT

Small, furnished faculty house, 3.7 miles from campus, available fall 1999 through spring 2000. 2 BRs + study (or third BR), 1.5 baths. Central air, great yard. \$800/mo. if you do yardwork, otherwise \$850/mo. No cats. Grad students or visiting faculty members preferred. Call Cindy at 221-3770 or e-mail cxhaha@mail.wm.edu.

Faculty member has apartment located behind Staples (off Richmond Road) available May

15-Aug. 15. 2 BRs, LR, nice kitchen. Fully furnished. Call 258-3361 or 221-1723.

2-BR, 3-bath townhouse available spring semester 2000. Includes LR, DR, den, deck, W/D, cable, woods. Ideal for visiting faculty family. Call 221-3849.

Renovated 60-yr.-old home across from campus. 3 BRs, 2.5 baths, LR, DR, den, screened porch, gas fireplace, fabulous new kitchen. No smokers, pets negotiable. Available June 1. Share utilities with basement tenant. \$1,600/mo. Call 565-4078.

Apartments on Lafayette Street, near campus, available immediately: 2-BR, 1.5 baths, 960 sq. ft., large rooms and closets, hardwood floors, parking, yard, \$625/mo. 1-BR, 1 bath, 550 sq. ft., fire-place, hardwood floors, parking, \$425/mo. Studio, 375 sq. ft., hardwood floors, parking, \$310/mo. Call Beryl Miller at (843) 546-0338.

WANTED

Visiting professor seeks fall term/academic year sublet: 2-BR (or more) apartment or house. No smokers, no kids, no pets. Contact James Roberson at roberson@musashino-wu.ac.jp.

Bio./Envir. Sci. major seeks housing or

housesitting situation for both summer sessions. Call Marisa Guarinello at 221-5214 no later than

Graduate couple seeks summer sublease. Send e-mail with details to briggshall@hotmail.com.

Roommate to share 3-BR apartment on Mt. Vernon Avenue, close to campus. Available May 1-July 31 with option to renew lease. \$225/mo. includes all utilities except cable and phone. Call 564-1639.

Dependable person, good with people, to monitor/help at miniature golf course. \$7/hr., 6 p.m.-midnight daily, June-August. Apply in person at Mini Golf America, 1901 Richmond Rd., between 1 and 6 p.m. Ask for Tevin or Amy.

Native Spanish-speaking individual to provide child care and teach Spanish to 5- and 6-year-olds in our home. 2-4 hours per week through mid-June, 12-15 hours during summer. Pay negotiable. Call Amy Watson at 564-0529.

Married couples for a 2-hour psychology study. Earn \$30 and a chance to win \$250. Scheduled at a time and place convenient for participants. Call Suzanne Hurst at (800) 484-7744, code 6094.